Easy Read: Patient and Public Involvement Strategy

V1.0 11/06/2026

This is our Easy Read plan about involving patients and the public.

The plan explains how people can help improve services.

The whole plan is on our website.

This is the link to the website if you want to read it:

Patient-and-Public-Involvement-and-Engagement-Strategy-1.pdf

This plan tells you how we want to involve the people who use our services in helping us improve.

We want help from

- patients
- families
- carers
- communities.

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We want people to help design services so that they work for them.

We want people to be partners in their care.

This work with you is very important because:

- It improves care and services for everyone
- It helps us understand real experience
- It gives people a voice
- It is required by the NHS.

We make sure that our planning involves:

- work with patients and the public
- supporting and training people to get involved
- listening and valuing all experiences
- making sure we talk to people from all backgrounds.

	We do this work by: • asking for your views and feedback • involving people in decisions • including people in plans to improve services • sharing patient stories and experiences. • Making sure we let everyone know how feedback is used.
	We will check the work we have done by making an action plan and reviewing our progress regularly.